

MICHAEL J. WEST

Corporate Office: 26 Gettysburg North, Cabot, AR 72023

[michaeljvest@suddenlinkmail.com](mailto:michaeljvest@suddenlinkmail.com) or [michaeljvest@ucmjinvestigations.com](mailto:michaeljvest@ucmjinvestigations.com), or [michaeljvest@arkansas-investigations.com](mailto:michaeljvest@arkansas-investigations.com)

[Websites: http://www.ucmjinvestigations.com](http://www.ucmjinvestigations.com) or <http://www.arkansas-investigations.com> or <http://www.sterlinginvestigationlnc.com>

Office telephone – 501-515-2868, 24-hour line – 501-515-2868- Cellular telephone – 501-515-2868

## **SUMMARY OF SKILLS AND QUALIFICATIONS**

Owns and operates a Private Investigative Agency licensed in Arkansas, Tennessee and Oklahoma. Currently dedicated to conducting defense investigative services for military personnel charged with serious crimes under the Uniform Code of Military Justice (UCMJ). Manages, oversees, directs personnel and conducts a variety of investigations ranging from sensitive criminal and civil defense, fraud, criminal, domestic, digital forensic and public integrity investigations. Experienced as a court appointed expert to evaluate evidence-handling procedures of law enforcement agencies. Conducts court-appointed and consensual searches of law-enforcement evidence storage facilities. Conducts background investigations as a contract investigator for various contractors on behalf of OPM, DoD, NSA, and several other government agencies. Has possessed OPM, DOD, NSA, GAO investigators credentials. Conducts detailed investigations into applicants for sensitive positions and for employers who require discretion and confidentiality. Experienced Special Agent and law enforcement officer with years of experience in law enforcement functions, criminal investigation, policy development, Inspector General activities, security, physical and resource protection. Oversees policy implementation and evaluates policy decisions for all investigative practices for Department of Defense. Conducts internal audits, inspections and evaluations. Identifies deficiencies, recommends corrective action and conducts follow-up evaluations. Conducts program evaluations, complex fraud, healthcare, and computer crime investigations. Writes and publishes reports reflecting findings and observations. Strong computer design and implementation skills. Managed and directed daily activities of 221 investigators and staff personnel, plus functional oversight of 15 geographically separated locations throughout the southeastern US while the Deputy Regional Commander for the Air Force's premier investigative unit. Wrote personnel evaluations, recommended awards and initiated disciplinary action when necessary. Makes decisions on allocation of personnel, vehicles, services provided, funding and budgeting and resources for operational and daily missions. Maintains awareness of intelligence, security and protection of government resources. Participates in monthly firearms and unarmed defense proficiency training. Managed physical security program for the Air Force's largest training facility including protection of funds, facilities and personnel. Managed security vulnerability programs and access to critical facilities. Controlled access and protection of critical nuclear resources. Conducted sensitive investigations for DoD-IG, including Sexual Assaults at the Air Force Academy, Iraqi Prisoner abuse and other classified and sensitive inquiries. Conducted Whistleblower (QuiTam) investigations with US Attorney's office and AFOSI. Cyber-talented and experienced Certified Fraud Examiner who examines investigative and law enforcement operations and programs to assess effectiveness and efficiency, compliance with established policy and procedures, and need for new or revised policy applicable to investigations or law enforcement. Considered an expert at evaluating complex investigative and law enforcement programs and digital forensics. Certified as Special Master and Expert for courts for sensitive computer forensic examinations. Maintains firearms proficiency. Appointed by several circuit courts as an expert for the purposes of examining evidence handling procedures and inspections of evidence storage facilities. Presents local public training programs including: Check Fraud, Protecting your Business from Fraud, and Internet for Parents.

Conducted advanced training, project management, and law enforcement operations management, including design, development and testing of law enforcement and intelligence specific database systems; predictive analysis, and analysis / data mining of sophisticated health-care related data warehouses to identify fraud within the health-care industry. Conducted analysis of fraud related investigations to include financial review of results of investigations conducted by IRS Special Agents, DEA, FBI and healthcare fraud investigators. Established and validated design of systems for extraction of data relating to identification of fraud schemes. Designed and delivered new training programs to over 2000 federal, state and local investigators. Successfully resolved nationwide health-care fraud investigation where losses to insurers exceeded \$100 million. Spearheaded new computer training programs in basic investigator's curriculum of federal investigator's academy. Planned, designed (using the ISD training model), and delivered wide variety of fraud and computer related training to investigators, attorney's and businesses. Trained new

Michael J. West

26 Gettysburg North, Cabot, AR 72023

[michaeljwest@suddenlinkmail.com](mailto:michaeljwest@suddenlinkmail.com) or [michaeljwest@ucmjinvestigations.com](mailto:michaeljwest@ucmjinvestigations.com), or [michaeljwest@arkansas-investigations.com](mailto:michaeljwest@arkansas-investigations.com)

[Websites: http://www.ucmjinvestigations.com](http://www.ucmjinvestigations.com) or <http://www.arkansas-investigations.com> or <http://www.sterlinginvestigationlnc.com>

Office telephone – 501-515-2868, 24-hour line – 501-515-2868- Cellular telephone – 501-515-2868

and experienced investigators to use various computer applications as tools in fraud and computer related investigations.

An experienced trainer sought after for enthusiastic and confident delivery of computer related topics to wide variety of audiences. Presented basic and advanced investigative training for federal, state, local and private fraud investigators throughout the US. Visiting instructor for Department of Justice National Advocacy Center technology training seminars. Instrumental in devising computer-based profiling system used by US Customs and US Postal Services. Developed specialized commercial law enforcement link analysis software.

## PROFESSIONAL EXPERIENCE

**Private Investigation** – July 7, 2004-current, Arkansas Investigations/Private Solutions Investigations/Integrity-Investigative Group, Little Rock, AR, **Owner and Manager**

Provide consultation to persons requiring assistance with personal computer security issues, fraud investigations and various investigative services. Conducted sensitive investigations on behalf of attorneys and private individuals. Provided variety of training programs through the Arkansas Small Business Development Center and local civic groups (Lions, Rotary, Kiwanis, Little Rock and Cabot Chambers of Commerce).

- ❑ Testified as expert witness in one of state's longest criminal trial (Jay Campbell – Police Corruption)
- ❑ Located and identified fraudster who claims her 2 children had died in horrific car accident to gain financing
- ❑ Received many letters of appreciation and recommendation from clients for outstanding service

**Contract Background Investigator** – ADC / CACI / Kroll / Omnisec

- ❑ Conducted background investigations for sensitive government positions and clearances.
- ❑ Provided complete and comprehensive reports of investigation with zero delinquency rate.
- ❑ Top Secret Clearance last adjudicated 01/23/2015

Inspector General - Department of Defense (Investigative Policy Oversight), **Special Agent**,

- ❑ An expert at evaluating complex investigative and law enforcement programs.
- ❑ Conducts highly specialized and highly publicized investigations at the direction of the DoD Inspector General.
- ❑ Conducted investigations into Sexual Assaults at US Air Force Academy and Iraqi POW Abuse
- ❑ Evaluated FLETC training programs for DoD investigators
- ❑ Recommends changes to agency policy issues and evaluates compliance with directives.

Self Employed, Holt, MI **Consultant** 02/07/03 – 8/11/03

- ❑ Provided consultant services to companies installing and integrating laboratory information systems in federal and state laboratories.
- ❑ Conducted contract background clearance investigations a variety of agencies contracting with the US Government

MEGG ASSOCIATES, Salt Lake City, UT **Product Specialist** 03/02 – 2/7/03

On-site representative for Michigan State Police and Michigan local law enforcement agency implementation and installation of new report writing and records management system

- ❑ Developed comprehensive plans used to test and evaluate capabilities for statewide implementation of new reporting system relying on web-based technology. Trained pilot test centers and users throughout the state.
- ❑ Spearheaded design teams for new software design and implementation

SAUDI ARAMCO OIL COMPANY, Dhahran, Kingdom of Saudi Arabia **Investigator** 6/01 – 3/02

Michael J. West

26 Gettysburg North, Cabot, AR 72023

[michaeljvest@suddenlinkmail.com](mailto:michaeljvest@suddenlinkmail.com) or [michaeljvest@ucmjinvestigations.com](mailto:michaeljvest@ucmjinvestigations.com), or [michaeljvest@arkansas-investigations.com](mailto:michaeljvest@arkansas-investigations.com)

[Websites: http://www.ucmjinvestigations.com](http://www.ucmjinvestigations.com) or <http://www.arkansas-investigations.com> or <http://www.sterlinginvestigationlnc.com>

Office telephone – 501-515-2868, 24-hour line – 501-515-2868- Cellular telephone – 501-515-2868

- ❑ Provides investigative services (fraud, malfeasance, conflict of interest, etc) for the state owned Oil Company of the Kingdom of Saudi Arabia.
- ❑ Oversight of physical security resources in times of heightened terrorist threat levels.
- ❑ Provide training and mentoring of Saudi nationals of various aspects of complicated internal investigations.
- ❑ Conduct lead investigative work into almost every aspect of investigative assignments to successful conclusion despite the complex issues relating to the culture and national work ethic.

VERIDIAN INFORMATION SOLUTIONS (MRJ), Fairfax, VA **Forensic Examiner/Systems Analyst** 11/99 – 6/01)

- ❑ Developed new computer forensic examination courses (MAC, Windows, Handheld Computers) for examiners
- ❑ Subject matter expert for complex data mining project used to identify and predict fraud in the health-care industry
- ❑ Instrumental in initial design and testing of complex methodology for using variety of data mining and data extraction tools to detect national level fraud

NATIONAL WHITE COLLAR CRIME CENTER, Morgantown, WV **Training Instructor** 02/99 to 11/99

- ❑ Provided basic and advanced specialized training for over 400 federal, state and local investigators in complex fraud schemes
- ❑ Subject matter expert for course design and delivery of training for fraud investigators, plus delivered internet fraud training

UNITED STATES ATTORNEY'S OFFICE, Northern District of West Virginia, Wheeling, WV **Investigator** 1997 to 1999

- ❑ Nationwide focal point for health-care conspiracy investigation with estimated recoveries over \$500 million.
- ❑ Instituted new health-care fraud investigative programs and integrated new technology into District.
- ❑ Substantially upgraded capabilities for using technology for prosecuting federal crimes within District.

ORACLE CORP., Bethesda, Maryland **System Analyst** 1996 to 1997

- ❑ Focal point for functional design of complex link analysis software program.
- ❑ Trained police and investigators on use of link analysis software and other investigative courses
- ❑ Design advertising brochures, manuals, and train sales force. Conduct presentations to police leadership in US and Canada.

UNITED STATES AIR FORCE

**Special Agent** (Senior Instructor) (Captain), USAF Special Investigations Academy, Andrews AFB (1993-1996)

- ❑ Taught courses on how to conduct criminal/fraud investigations and survival techniques to 300+ new investigators.
- ❑ Developed training courses demonstrating new methods of investigating computer crimes and new founded programs.

**Special Agent** (Deputy Commander, Regional) AFOSI, Patrick AFB, Florida 1991 to 1993

- ❑ Directed operational and administrative activities of 15 diverse geographic units with 54 staff/167 field personnel.
- ❑ Managed investigative activities and personnel issues for entire region.
- ❑ Directed physical security vulnerability programs.
- ❑ Received Humanitarian Service Medal for coordinating relief efforts following Hurricane Andrew.

**Special Agent** (Case Manager), AFOSI (Fraud Directorate), Washington D.C. 1988 to 1991

- ❑ Responsible for overseeing, supporting, and managing significant fraud investigations and undercover operations.

Michael J. West

26 Gettysburg North, Cabot, AR 72023

[michaeljwest@suddenlinkmail.com](mailto:michaeljwest@suddenlinkmail.com) or [michaeljwest@ucmjinvestigations.com](mailto:michaeljwest@ucmjinvestigations.com), or [michaeljwest@arkansas-investigations.com](mailto:michaeljwest@arkansas-investigations.com)

*Websites:* <http://www.ucmjinvestigations.com> or <http://www.arkansas-investigations.com> or <http://www.sterlinginvestigationlnc.com>

Office telephone – 501-515-2868, 24-hour line – 501-515-2868- Cellular telephone – 501-515-2868

- ❑ Developed R.I.C. program, which determined and prioritized cases according to conviction or recovery potential.

**Special Agent** (Commander), AFOSI, Ellsworth AFB, South Dakota 1985 to 1988

- ❑ Turned around floundering unit by providing leadership, creating focus, and becoming proactive.
- ❑ Successfully led team of 9 investigators into felony criminal, fraud and counterintelligence investigations.
- ❑ Served as Director for local credit union and achieved record growth by implementing new products.

**Flight Commander** (Missile Launch Officer) Responsible for maintenance and operation of flight of nuclear missiles 1980-1985, Ellsworth AFB, SD.

**Columbus Police Department** (Patrolman/Vice Squad) Law enforcement and undercover operations for city police department. (1978-1980)

**Georgia Revenue Department**, (Enforcement Officer), Trinity Building, Atlanta, GA (physical duty location, unknown address, Columbus GA) (1977-1978)

- ❑ Providing investigative services for GA Revenue Department enforcing tax and licensing laws for the State.

**Air Police** (Investigator), Lackland AFB, TX and HSSA, Taipei Taiwan (1972-1977)

- ❑ Providing investigative services for base level crimes and protection for physical resources.

**Mortgage Processor**, Builders Homes of GA, Unknown street address, Gibson Road, Albany, GA (1970-1972)

- ❑ Provided mortgage processing service to home builder.

**FBI** (Files and Communications (1968-1970). Clerical duties for the FBI in Washington DC.

#### **VARIOUS:**

During various periods between 1985 to 1996, 2001 through current, I have possessed investigators credentials from OPM and GAO. I have conducted background investigations for military security clearances, sensitive government positions, positions of trust, Special Inquiries and other sensitive background investigations. I maintain a Top Secret security clearance which was last investigated March 2008. I am on the Board of Directors for the Arkansas Better Business Bureau and the Foundation for Character Ethics. I am past-president of the Cabot Civitan Club.

#### **EDUCATION**

MS, Criminal Justice Administration, 1980, Troy State University, Montgomery, Alabama

BS, Criminal Justice, 1979, Troy State University, Montgomery, Alabama.

Continued education with related professional and managerial courses.

#### **OTHER EXPERIENCE:**

FLIGHT COMMANDER, 68th Strategic Missile Squadron, Ellsworth AFB, SD, **Captain**, 1980 to 1985

COLUMBUS, GEORGIA POLICE DEPARTMENT, Columbus, Georgia, **Patrolman**, 1979 to 1980

GEORGIA DEPARTMENT OF REVENUE, Columbus, Georgia, **Enforcement Officer**, 1977 to 1979

UNITED STATES AIR FORCE, Texas, Taiwan, Georgia, **Patrolman and Investigator**, 1972 to 1977

BUILDERS HOMES OF GEORGIA, Albany, Georgia, **Mortgage Processor**, 1970 to 1972

FEDERAL BUREAU OF INVESTIGATION, Washington, D.C. **Clerk**, 1969 to 1970

Michael J. West

26 Gettysburg North, Cabot, AR 72023

[michaeljwest@suddenlinkmail.com](mailto:michaeljwest@suddenlinkmail.com) or [michaeljwest@ucmjinvestigations.com](mailto:michaeljwest@ucmjinvestigations.com), or [michaeljwest@arkansas-investigations.com](mailto:michaeljwest@arkansas-investigations.com)

Websites: <http://www.ucmjinvestigations.com> or <http://www.arkansas-investigations.com> or <http://www.sterlinginvestigationlnc.com>

Office telephone – 501-515-2868, 24-hour line – 501-515-2868- Cellular telephone – 501-515-2868

## CERTIFICATIONS:

### Certified Fraud Examiner



### Certified Law Enforcement Instructor

Arkansas Commission on Standards  
and Training

### POST (Georgia Police Officers Standards and Training)



### Board Accredited Investigator (NCISS/INTELLENET)

## COMPUTING SKILLS:

Operating Systems: Windows Vista, XP/Pro, 2000, NT, 98, and below, DOS, PalmOS

Hardware Systems: personal computing systems and small business networks.

Programming Skills: small application design, website development and management, animated graphics design

Software Application Skills: SAS, SGI's MineSet, Microsoft Office, Macromedia's Dreamweaver, Flash and FireWorks, various law enforcement specific investigative and analytical tools including Norton Utilities, MaresWare, i2's products, NetRMS, PalmOS, and others.

## PUBLICATIONS:

- Reality of Evidence Handling for Attorney's © 2015
- Locating Hidden Assets © 2015
- Financial Irregularities in Churches © 2015
- Investigative Interviews & Interrogations © 2014
- Finding Hidden Assets – Bringing It All Back Together © 2014
- Ethical Issues Involving Private Investigators © 2012
- Hiring and Utilizing a Private Investigator in your Law Practice © 2012
- Computer Crime Investigator's Checklist © 1998
- CyberCop Software © 2000-2002
- Handheld Technology for Examiners (*The White Paper*, 2000)
- Handheld Technology for Investigators (*The Investigator*, 2000)
- Global Enforcement Review, Fall 2000
- The White Paper, Association of Certified Fraud Examiners, *On the Front Lines*, Jan/Feb 2001
- Law Enforcement Technology News, *Handheld Computers in Law Enforcement*, April 2002
- Personal Digital Assistants for Investigators (*Global Enforcement Review*, 2000)
- Precursory Steps to Mining HCFA Health Care Claims, *Aspen Journal*, (*Topics in Health Information Management*, volume 22:1, August 2001)
- Are you ready for eBooks? (*The White Paper*, Apr/May 2001)
- Evaluation of Whether Inspector General Criminal Investigator Academy Training Duplicates Federal Law Enforcement Training Center and/or Defense Criminal Investigative Service Basic Training for Criminal Investigators (*DoD-IG-IPO*, October 25, 2004)
- Evaluation of Sexual Assault, Reprisal, and Related Leadership Challenges at the United States Air Force Academy, December 2, 2004 (*DoD-IG Report Number IPO2004C003*)
- Employee Theft and Embezzlement - The Deceptive Office Manager, *Fraud Magazine*, *Association of Certified Fraud Examiners*, Vol 20, No 3, May/June 2006
- Finding and Hiring a Private Investigator, (*April 2007*, *DivorceNet.com*)

Michael J. West

26 Gettysburg North, Cabot, AR 72023

[michaeljwest@suddenlinkmail.com](mailto:michaeljwest@suddenlinkmail.com) or [michaeljwest@ucmjinvestigations.com](mailto:michaeljwest@ucmjinvestigations.com), or [michaeljwest@arkansas-investigations.com](mailto:michaeljwest@arkansas-investigations.com)

[Websites: http://www.ucmjinvestigations.com](http://www.ucmjinvestigations.com) or <http://www.arkansas-investigations.com> or <http://www.sterlinginvestigationlnc.com>

Office telephone – 501-515-2868, 24-hour line – 501-515-2868- Cellular telephone – 501-515-2868

- Turning “F’s” into “A’s” When Hiring a Private Investigator, (*April 2007, DivorceNet.com*)
- Contributing author: **Marketing Your Business** (Basic Private Investigation: A Guide to Business Organization, Management and Basic Investigative Skills for the Private Investigator, ISBN 978-0-398-08642-8, 320 Pages)
- Contributing author: How to Open & Operate a Financially Successful Private Investigation Business, Finding Help with Business Plans at No Cost, ISBN 978-1-60138-331-0.
- It May Not Be the Economy’s Fault, PI Magazine, March/April 2011
- Various Monthly Newsletters (160 as of 11/01/15)

#### **OTHER PROFESSIONAL TRAINING:**

Ga. Police Academy (Certified)

Special Investigations Academy

Program Evaluation

SAS Statistics

SAS Programming

SGI MineSet

Asymetrix Programming

Over 80 professional training programs attended

#### **TRAINING**

<b>Date</b>	<b>Training</b>
2018	ACFE annual In-Service Training
2017	ACFE annual In-Service Training
2016	ACFE annual In-Service Training
2015	INTELLENET In-Service Training
2014	Annual CPE Training TALI
2014	Finding Hidden Assets (Association of Certified Fraud Examiners)
2013	ACFE annual In-Service Training
2013	INTELLENET In-Service Training
2012	ACFE annual In-Service Training
2012	INTELLENET In-Service Training
2012	Annual CPE Training TALI
2011	ACFE – Chapter In-service Training
2011	INTELLENET In-Service Training
2010	ACFE – Chapter In-service Training
2010	INTELLENET In-Service Training
2009	ACFE – Chapter In-service Training
2008	ACFE – Chapter In-service Training
2008	Advanced Fraud Investigations (ACFE)
2007	ACFE – Chapter In-service Training
2007	How to Locate Hidden Assets (ACFE)
2006	OPM Experienced Investigator’s Course
2005	Rail Grade Collision Investigation
2005	Email tracing
2005	Legal updates
2004	Introduction to Program Evaluation
2003	Computer Fraud
2001	Microsoft Certified Professional Certification
2001	ACL Computer Training
2001	Linux Fundamentals
2000	Certified Fraud Examiner Examination
2000	Certified Fraud Examiner Review
2000	SAS Programming
2000	MineSet data-mining training

Michael J. West

26 Gettysburg North, Cabot, AR 72023

[michaeljvest@suddenlinkmail.com](mailto:michaeljvest@suddenlinkmail.com) or [michaeljvest@ucmjinvestigations.com](mailto:michaeljvest@ucmjinvestigations.com), or [michaeljvest@arkansas-investigations.com](mailto:michaeljvest@arkansas-investigations.com)

[Websites: http://www.ucmjinvestigations.com](http://www.ucmjinvestigations.com) or <http://www.arkansas-investigations.com> or <http://www.sterlinginvestigationslnc.com>

Office telephone – 501-515-2868, 24-hour line – 501-515-2868- Cellular telephone – 501-515-2868

2000	SAS Programming Fundamentals
1999	Investigator's - Auditor Training
1998	Technology in Investigations and Litigation
1997	Health Care Fraud Investigators Training
1997	Total Quality Management
1997	Computer Crime Analysis (CyberCop 101)
1995	Advanced Telephone Analysis
1995	Copyright Issues for Investigators
1995	Oleoresin Capsicum Instructor Course
1995	Computer Crime Investigative Techniques
1995	Computer Search & Seizure Issues
1995	Computer Disk Structure
1995	Investigative Utility Software
1995	Concealed Computer Data
1995	Computer Media Analysis Procedure Validation
1995	Computer Media Analysis
1995	Computer Crime Searches
1995	Computer Crimes Investigations
1995	Investigation of Securities Fraud
1995	Elderly as Victims
1995	Multimedia Application Development
1994	Reid Technique for Interrogation
1993	Academic Instructor School
1993	Environmental Law
1993	Total Quality Leadership
1993	Contract & Procurement Fraud
1989	Systems Acquisition Course
1989	Fraud Detection, Investigation and Prosecution
1989	Contract Administration
1989	Procurement Integrity
1988	Economic Crime Investigator's Course
1985	Detachment Commander's Course
1985	Basic Investigator's Course
1984	Squadron Officer's School
1984	Marine Corps Command & Staff College
1977	Georgia Police Academy
1975	Institute of Applied Science
1976	Military Customs Inspector Training